

Mechanical Breakdown Protection, Inc. (MBPI) is a leading provider of a variety of vehicle and financial protection products.

Founded in 1981, our mission back then was the same as it is now: design, market and administrate quality products that address the ever-changing demands of the automotive industry.

All our products are fully insured by highly rated AM Best insurers.

MBPI offers all the benefits that come from a solid reputation over four decades in the making - one that's been built on trust, confidence, integrity, and strength. That's why service is at the center of everything we do!

When looking for products to protect your vehicle and your budget, we would love for you to consider MBPI. We are confident that you will receive efficient, customer-friendly service so that you can get back on the road.

## VEHICLE SERVICE CONTRACTS

We offer an extensive line of products to help provide peace of mind for new or pre-owned vehicle owners. Terms and coverages have been designed to fit a wide variety of driving habits and budgets.

## 24 HOUR EMERGENCY ROADSIDE ASSISTANCE INCLUDED IN ALL PLANS



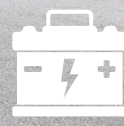
TOWING



FLAT TIRE



GAS DELIVERY



BATTERY-JUMP  
START



KEY-LOCKOUT

## ADDITIONAL BENEFITS



TRIP INTERRUPTION



SUBSTITUTE  
TRANSPORTATION



Scan the QR code to be linked to our website. There you will find additional information including details of benefits, eligibility, specific exclusions, limitations, terms, and conditions. Coverages may differ or may be unavailable based on state regulations and/or lienholder policies.



**Mechanical Breakdown Protection, Inc.**  
***In Florida, the Service Agreement Company is***  
***MBP Network, Inc., Florida Company Code 60111***  
250 NE Mulberry St., Lee's Summit, MO 64086  
800-325-7484  
[www.mbpnetwork.com](http://www.mbpnetwork.com)

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VEHICLE SERVICE CONTRACTS



# POWERTRAIN

# CUSTOM

(INCLUDES POWERTRAIN)

# PREMIER

(MOST COMPREHENSIVE COVERAGE)

# HYBRID/ELECTRIC

(INCLUDES PREMIER)

**Engine:** Limited to all internally lubricated parts. The following external parts are covered only if damage is caused resulting from the failure of an internally lubricated part or a manufacturer's defect: Intake manifold, exhaust manifold, harmonic balancer, valve covers, timing gear cover, timing belt, water pump, fan clutch, fan blade, fuel pump and engine mounts, the engine block, engine head(s), cylinder barrels and rotor housing.

**Turbo/Supercharger:** (factory installed only) Internal parts, vanes, shaft and shaft bearings. The following external part is covered only if damage is caused resulting from the failure of an internally lubricated part or a manufacturer's defect: Turbo/Supercharger housing.

**Transmission:** All internally lubricated parts contained within the transmission case. The following external parts are covered only if damage is caused resulting from the failure of an internally lubricated part or a manufacturer's defect: Flywheel, flex plate, torque converter, transmission mounts and the transmission case.

**Transfer Unit – 4X4, AWD:** All internally lubricated parts contained within the transfer case. The following external part is covered only if damage is caused resulting from the failure of an internally lubricated part or a manufacturer's defect: The transfer case.

**Drive Axle Assembly:** (front and rear) All internally lubricated parts contained within the differential housing or final drive case. The following external parts are covered only if damage is caused resulting from the failure of an internally lubricated part or a manufacturer's defect: Axle shafts, axle bearings, constant velocity joints, front hubs and front hub bearings, drive shaft carrier bearing, universal joints and yokes, the differential housing and final drive case.

**Seals and Gaskets:** Coverage applies only for the covered components listed above. Minor loss of fluid or seepage is considered normal and is not considered a **Mechanical Breakdown**. Seals and gaskets excluded on any vehicle with more than 125,000 miles on the contract purchase date.

**Air Conditioning Unit:** Limited to vehicle manufacturer's unit, compressor, clutch and pulley assembly, condenser, evaporator, accumulator, receiver dryer, expansion valve, orifice tube, heater or AC dash control unit, high/low pressure control switch, heater core and condenser fan motor.

**Front Suspension:** Limited to upper and lower control arms, control arm shafts and bushings, upper and lower ball joints, spindle assembly and bearings, steering knuckles, sway bar and bushings, coil/leaf springs, torsion bars, radius arm and bushings.

**Rear Suspension:** Limited to coil/leaf springs, torsion bars, spindle assembly and bearings, automatic leveling unit compressor, sensor and limiter control valve.

**Steering:** Limited to all internal parts contained within the steering box housing, worm gear and shaft, rack-and-pinion assembly, steering main and intermediate shafts, power steering electric motor, control valves, power steering pump and cooler, pitman and idler arm, tie rod ends, drag link.

**Brake System:** Limited to master cylinder, power assist booster, hydro-boost brake booster, combination valve, proportioning valve, hydraulic steel lines, disc brake calipers, wheel cylinders, backing plates and anti-lock brake system (sensors, rotors and drums excluded). The anti-lock brake system is limited to the following: anti-lock module, hydraulic booster assembly, hydraulic pump motor (sensors and relays are excluded).

**Cooling System:** Radiator, water pump, fan clutch, and fan blade.

**Fuel Delivery System:** Fuel pump, fuel injectors, and fuel tank.

**Electrical System:** Limited to alternator, voltage regulator, starter motor, starter solenoid, electric fuel pump/sending unit, engine cooling fan motor, front/rear wiper motor, door window motors/regulators, heater blower motor, power antenna motor, power seat motors, factory installed sunroof motor, power door lock actuators, convertible top motor. The following manually operated switches: turn signal switch, head lamp switch, emergency warning flasher switch, cruise control switch, wiper delay switch, window motor switch, seat motor switch, sunroof motor switch and convertible top motor switch.

**Electronic Parts:** Limited to instrument cluster (containing speedometer, tachometer and oil pressure, fuel, volt and temperature gauges), electronic driver information display module, electronic ignition module, coil, main engine computer/processor, retard vacuum switch, anti-detonation sensor, cruise control servo, transducer or module, compass and thermometer.

Premier Care will cover necessary repairs to all of your vehicle's mechanical and electrical parts, except for those items listed below. See actual contract for more details on exclusions from coverage.

## Maintenance and Parts Excluded:

- Maintenance services and parts, including: engine tune-up, suspension alignment, wheel balancing, filters, lubricants, engine coolant, drive belts, radiator hose, heater hose, by-pass hose, wiper blades, air conditioning recharge, fluids, spark/glow plugs and wires, manual clutch disc lining, pressure plate, throw-out bearings, brake pads, drums, rotors and linings, distributor cap, wiper arms, PCV valve and PCV hose/line and exhaust system (except exhaust manifold).
- Glass, lenses, sealed beams, and light bulbs. Headlamp assembly, taillight assembly, brake light assembly and fog lamp assembly.
- Tires, wheels and studs, wheel covers, battery and cables, shock absorbers.
- Aftermarket parts and accessories not produced by the Vehicle's manufacturer.
- Loss caused by contaminated fuel system, exhaust system.
- Alignment of bumper and body parts, service adjustments/cleaning, tightening of fasteners (nuts, bolts, screws). Door handles, door hinges, cup holders, consoles, knobs, televisions, telephones, air shocks and air springs.
- Bumpers, impact absorbers, sheet metal, body panels, frame and sub-frame, welds, carpet, trim, upholstery, convertible or vinyl tops, moldings and bright metal, air and water leaks, wind noise, weather strips, squeaks and rattles, paint, rust, airbag systems, safety restraint systems, dash pad and sun visors.

The following excluded parts are covered only in conjunction with a Mechanical Breakdown of a covered part and when the cause of failure to the excluded part is directly caused by the Mechanical Breakdown of a covered part: Filters, lubricants, fluids, engine coolant, drive belts, radiator hose, heater hose, by-pass hose, air conditioning recharge, spark/glow plugs, brake pads, drums, rotors and linings, door handles, suspension alignment.

The following excluded parts are covered only in conjunction with a Mechanical Breakdown of a covered part and when the cause of failure to the excluded part is an electrical failure directly caused by the Mechanical Breakdown of a covered part: Headlamp assembly, taillight assembly, brake light assembly, fog lamp assembly, and sun visor light(s).

Hybrid/Electric Premier coverage provides all the protection of our Premier Care, in addition to the vehicle's EV battery. See actual contract for more details on exclusions from coverage.

**Electric Vehicle (EV):** A vehicle which uses one or more electric motors for propulsion. Also referred to as an electric drive vehicle.

**EV Battery:** The EV battery pack or individual EV battery cell(s) installed on the vehicle. The EV battery that is installed may vary based on the make and model of a vehicle.

**EV Battery Breakdown:** The permanent reduction in the amount of energy that an EV battery can store, which directly impacts its ability to hold an adequate charge. An EV battery breakdown has occurred when your vehicle's EV battery fails to hold 70% of its original storage capacity or the minimum manufacturer's capacity allowance (whichever is less).

**Limit of Liability:** All benefits paid under the contract shall not exceed the price you paid for the vehicle.

## DISCLAIMERS:

- Not all listed coverages are available on all forms. See your contract form for specific coverage options and details.
- Replacements will be made with parts of like kind and quality (including new, re-manufactured, exchanged, or serviceable used components or parts).**